



RESOURCE GUIDE FOR RECEPTION



LELOA

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1

CENSUS REGISTRATION

Census registration means registering on the municipal census, a register in which all the citizens of Leioa appear. Anyone can register on the census, regardless of nationality, regular or irregular administrative status or age.

THINGS TO KEEP IN MIND:

- Those living in the municipality must register on the census.
- Nobody can prevent you from registering: To do so would be an infringement of your rights and would prevent the Town council from gaining a true profile of the city.
- In some cases, census registration is a prerequisite for accessing certain public services (non-emergency healthcare, education, Lanbide registration...).

If you have any issues with regard to registering on the municipal census, you can contact social services who will assess your situation.

WHAT DOCUMENTS ARE NEEDED?

- National identity document (Identity card, Foreign national identity number (NIE) or a valid passport) and a photocopy of the same.
- Citizens of the EU: EU citizens' registry certificate.
- Document showing proof of dwelling (property deeds, rental contract, utilities supply contract, etc.) and a photocopy of the same.


WHERE CAN I APPLY FOR REGISTRATION ON THE MUNICIPAL CENSUS?


At the Citizen's Information Office. (See p. 21)

VERY IMPORTANT:

A foreign national who is not a citizen of a member country of the European Union must **renew their registration on the Municipal Census before two years have passed since registration, unless they have a long-term residence permit. If this is not complied with, the Town Council can remove that person from the census without prior warning.**

2 HEALTHCARE

24 hours a day, 365 days a year.  **944 203 020 - 902 203 020**

Online appointments: **www.osakidetza.euskadi.net** 

APPLYING FOR HEALTHCARE

Foreign nationals who have not been granted regular administrative status, have the same healthcare cover as everyone else. Therefore, they can request inclusion in the **Integrated Health Protection Programme**. The following requirements must be fulfilled:

- To be registered on the municipal census in the Basque Country.
- To have spent more than three months in Spain (or have resided for at least three months in a country within the Schengen area and in the case of holding a visa that it is no longer valid).
- Have no economic resources of one's own and have no access to the public healthcare system through any other means.

The application should be made at the health centre closest to your home by filling in an application form (to be found at the health centre), bringing your passport and a photocopy of the same and a municipal census registration certificate.

The document proving the application for inclusion in said healthcare programme will allow the applicant to access the services provided by Osakidetza (the Basque Public Healthcare System) for a period of 3 months.

IMPORTANT:

Regardless of how long you have been registered on the census or your administrative status, you will always be able to access healthcare in the following situations:

- Emergencies and emergency referrals.
- Pregnant women, child birth and post-natal care.
- Minors under 18 years of age.
- Infectious-contagious diseases.
- Mental illnesses.
- Chronic illnesses.



2 HEALTHCARE

Before the period of 3 months is up, Osakidetza must tell the applicant by letter that if they have fulfilled the necessary requirements they will be assigned a health centre, a primary care doctor and granted access to all the services offered by Osakidetza.

That letter in which a primary care doctor is assigned provides access to Osakidetza's services.

INDIVIDUAL HEALTH CARD (TIS)

To apply for the health card for the first time, you should go to the health centre in the municipality where you are registered. A residence permit is necessary.

WHAT DOCUMENTS DO I NEED?

(Original and photocopy)

- Certificate of registration on municipal census.
- ID Card/NIE (Foreign national identity number).
- Document from the INSS (National Institute for Social Security) proving the right to healthcare assistance. This can be applied for at: <https://w6.seg-social.es/das/Inicio?ConsultarDerecho=Consultar+derecho+asistencia+sanitaria>
- Minors: Family booklet in which the minor appears and the holder to whom the NSS has been assigned or in the case of a new born, the document proving the registration of birth if the birth has been registered in a hospital.

Enquiries: tis.bizkaia@euskadi.eus

LEIOA HEALTH CENTRE

Ikea Barri plaza, 1 - 94 600 70 01

LAS ARENAS HEALTH CENTRE

Bidebarrieta, 10-12 (Getxo) - 94 600 71 70

URGENT HEALTHCARE

Everyone has a right to urgent healthcare even if the right to healthcare has not been recognised. The health centres handle urgent cases (in Leioa also) during the usual opening times from 8:00 to 20:00. Outside these times, emergencies are handled at the Continuous Care Unit (Punto de Atención Continuada (PAC)) in las Arenas, Urduliz Hospital or Cruces Hospital.

CONTINUOUS CARE UNIT (PAC)

Bidebarrieta, 10-12
94 600 71 70

CRUCES HOSPITAL

Cruces plaza, s/n (Barakaldo)
94 600 60 00

URDULIZ HOSPITAL

Goieta, 32 (Urduliz)
94 613 48 00

2 HEALTHCARE

CHEMISTS

Medicines can be purchased in chemists. For most medicines a prescription is needed (prescribed by a medical professional).

If the right to healthcare has been recognised, only a percentage (40%RRP) of the price of the medicine must be paid. If not, the full retail price must be paid.

- List of chemists and those which are on call:
www.cofbizkaia.net



OTHER HEALTHCARE RESOURCES OF INTEREST

THE UNIVERSITY OF THE BASQUE COUNTRY DENTISTRY FACULTY

Leioa Campus
Barrio Sarriena, s/n. 946 012 941 - 946 012 942

MÉDICOS DEL MUNDO

Socio-health integration programme.
C/ Bailén, 1 (Bilbao)
944 790 322



3 SOCIAL RESOURCES

SOCIAL RESOURCES

The main objective of Leioa Town Council's Social Services is to facilitate the access of all citizens to all the services they provide. Many people for different reasons find themselves in a situation of need and require help to improve aspects of their independence, integration and/or well-being.

In order to provide a response to their social needs, Local Social Services will assess, inform and provide guidance to anyone who presents to them whether they are registered on the census or not.

ITS MAIN PURPOSE IS TO:

- Promote personal independence and attend to personal and family needs that have arisen from a position of dependence.
- Prevent and attend to the needs that have arisen from a situation of vulnerability, exclusion and/or emergency
- Promote the social integration of people, families and groups.

PRIOR APPOINTMENT ONLY:

SOCIAL SERVICES

Inaurratzaga,1 - 94 480 13 36
gizartezerbitzuak@leioa.net

There is a simultaneous translation service (by telephone) for those who require it.

HOUSING

There is a public service for the rent and purchase of social housing. Registration in ETXEBIDE, the Basque Public Housing Register, is a requirement for using this service.

For enquiries about requirements and registration:

ETXEBIDE

Gran Vía, 85 (Bilbao) 012 (Zuzenean)
www.etxebide.euskadi.eus

VERY IMPORTANT:

In the case of foreign nationals, a valid residence permit is required. In the case of European Union member state citizens, a certificate of registration on the Foreign National Register in which the foreign national number (NIE) appears is a Prerequisite.

3 SOCIAL RESOURCES

EMPLOYMENT RIGHTS AND EMPLOYMENT RESOURCES

Every worker has employment rights. Foreign national workers without **Residence and Work Permits** do not have regularised administrative status but they do have employment rights.

Foreign nationals from countries outside the European Union, can work in Spain as employees (contracted by an employer) or in certain cases they can be self-employed. Whichever the case, they always need a work permit.

For further information, see: Free legal advice and guidance (p. 20)

People can work once they are 18 years old. Even though it is possible to work from the age of 16 with permission from parents or guardians.

Any situation considered anomalous in the employment relationship or in the employment contract, such as excessive work hours, salary discrimination, redemption of amounts, risk of accidents or unfair dismissal can be discussed with trade union organisations who can then appeal to the Work Inspectorate and the Law Courts.

WORK INSPECTORATE

Gran Vía, 50 (Bilbao)

944 398 016

-FILE A COMPLAINT WITH THE WORK INSPECTORATE-



www.euskadi.eus/arbitraje_denuncia_reclamacion/inspeccion-de-trabajo/web01-tramite/es/

WHAT IS A TRADE UNION?

It is an organisation made up of workers who want to defend and promote their social, economic and professional interests.

CC.OO CITE: Uribitarte, 4 (Bilbao) / 944 243 424

CNT: María Muñoz, 10 (Bilbao) / 944 157 962

CGT-LKN: Bailén, 7 (Bilbao) / 944 169 540

ELA: Av. Las Arenas 2 (Getxo) / 946 020 450

Barrainkua, 13 (Bilbao) / 944 037 700

ESK-CUIS: Gral Concha, 12 (Bilbao) / 944 101 425

LAB: Plaza San Agustín, 6 (Erandio) / 944 670 156

Alameda Rekalde, 62 (Bilbao) / 944 706 900

UGT: Colón de Larreátegui, 46 (Bilbao) / 944 670 156

USO-LSB: Pablo Picasso, 2 (Bilbao) / 944 441 566

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SOCIAL RESOURCES

ORGANISATIONS THAT CAN BE CONSULTED ABOUT SOCIAL RIGHTS AND DOMESTIC WORK:

ASOCIACIÓN DE TRABAJADORAS DEL HOGAR (ATH) (DOMESTIC WORKERS ASSOCIATION):

Promotes and defends the rights of domestic workers.

C/ Pelota, 3 (Bilbao). In person enquiries, Tuesdays from 16:00 to 19:00. No prior appointment necessary. For urgent enquiries: ath-ele@hotmail.com

ASOCIACIÓN MUJERES CON VOZ: A meeting place for raising awareness and education among women from different backgrounds.

C/ Amezti 6, 1º 8 (Getxo) / 655 603 809

contacto@mujeresconvoz.com

TRABAJADORAS NO DOMESTICADAS: A women's collective for the defence of domestic workers' rights. For legal advice: www.interdependientes.org/contact

LANBIDE - BASQUE EMPLOYMENT SERVICE

The Basque Government Employment Service accompanies and guides those who are looking for work. It is not necessary to have a residence or work permit to register. The only requisite is to be registered on the municipal census and to have a valid passport.

It is for people who are looking for their first job, those who are unemployed or employed and would like to move jobs. It also provides a service for companies who need to fill jobs and are looking for advice and support for job creation.

Unemployed status is certified by Lanbide and can be very useful for the employer for receiving allowances in the employment contract.

It manages Basic Income Support (**RGI**), the Complementary Housing Subsidy (**PCV**) and the Minimum Vital Income (**IMV**)

La **RGI** is a monthly subsidy covering the basic needs of people and families who do not have sufficient resources and which will help them to find employment.

VERY IMPORTANT:

In order to receive Basic Income Support (RGI), it is a prior requirement to have been registered on the municipal census in the Basque Country for 3 years. To receive the Minimum Vital Income (IMV), it is a prior requirement to have legally resided in Spain for 1 year.



SOCIAL RESOURCES

In some cases, the **RGI** is granted along with the **PCV** to cover the cost of renting a home.

The **IMV** is a grant for preventing the risk of poverty and social exclusion for those who live alone or are integrated in a cohabitation unit that lacks the basic economic resources to cover essential needs.

LANBIDE

Negubide, 1 (Getxo)
944 033 140 Appointment: 945 160 600 / 630 305 452
www.lanbide.euskadi.eus

SEPE – PUBLIC STATE SERVICE FOR EMPLOYMENT

This state organisation offers services for workers and companies. Among other functions, it deals with the processing of unemployment benefit and income based unemployment benefit (One Off Payment and the Grant for the Voluntary Return of Foreign Nationals).

PUBLIC STATE SERVICE FOR EMPLOYMENT (SEPE)

Negubide, 1 (Getxo)
901 119 999 / 944 985 958
www.sepe.es

BEHARGINTZA

This is the Town Council's Department for Economic Promotion and Development, Training and Employment. Main operational areas:

- **EMPLOYMENT SUPPORT.** Through a wider ranging network of services for providing support to the unemployed: job offers, training, employment programmes (Hazilan, Bekak udal Gaztedi, Local Employment Plan).
- **EMPLOYMENT ADVICE AND INTERMEDIATION.** This service is for those looking to improve their employment prospects. Different tools and an ongoing design of different personalised actions are used to improve the person's ability to find a job.
- **SUPPORT FOR SETTING UP BUSINESSES.** This is a comprehensive service for entrepreneurs: plans for setting up a business, self-evaluation, grants and financing, training, business incubators...
- **SUPPORT FOR BUSINESS AND RETAIL.** Advice, enquiries, Leioa Bidean, training, subsidies and grants...

BEHARGINTZA

Mendibil, 3
944 004 195
www.behargintzaleioa.eus

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EDUCATION AND LANGUAGE LEARNING

CHILDREN'S EDUCATION

Education is compulsory and is available at no cost for everyone aged between 6 and 16. It is divided into two stages: Primary Education and Compulsory Secondary Education.

Attendance at Infant Education (0-6 years of ages) is voluntary and is divided into two cycles:

- The first is from 0 to 3 years of age * (Private nursey schools or the Haurreskolan network)
- The second is from 3 to 6 years of age (Free of charge)

** In the framework of the first cycle of infant education and within the total of public and private centres in Leioa, there is a classroom for two year olds.*

The post compulsory secondary educational system is divided into Basic Vocational Education, Baccalaureate, Intermediate Level Vocational Education and Higher Level Vocational Education. There is a wide offer of courses available.

In Leioa, there are public and private schools. Either option can be chosen, contingent to places being available. The schools are co-educational (for girls and boys).

As well as a school, a linguistic option must be chosen. There are three options: A (subjects are mainly taught in Spanish with Basque as a subject), B (approximately half of the subjects are taught in Spanish and the other half is taught in Basque) and D (subjects are taught in Basque with Spanish as a subject). In all options, another language is studied (English) and in some cases (French).

All the information about schools is available at:



www.leioa.net/es/vive_la_ciudad/educacion/Educacion.html

ADULT EDUCATION (EPA) AND SPANISH LANGUAGE LEARNING

The Adult Education Centre offers a varied programme (literacy, secondary education qualifications, Basque language...) It also offers Spanish language courses for foreign nationals.

ADULT EDUCATION (EPA)

Langileria, 106, 3°

944 806 110 / 944 646 335

<https://cepaleioahhi.weebly.com/lamiako.html>

VERY IMPORTANT:

To register outside the regular period and for further information or problem resolution, contact Immigrant Students Admission at the Education Delegation of the Basque Government, C/ Gran Vía 85, planta 4, (Bilbao) 944 031 069

4 EDUCATION AND LANGUAGE LEARNING

RECOGNITION OF QUALIFICATIONS

The Education Department of the Basque Government recognises qualifications and studies from other countries.



www.euskadi.eus/homologacion-o-convalidacion-de-titulos-o-estudios-extranjeros-no-universitarios/web01-a3hakade/es/

In the case of university qualifications and studies, the Education Department of the Spanish Government has competency.



www.educacionyfp.gob.es/va/servicios-al-ciudadano/catalogo/gestion-titulos/estudios-universitarios/titulos-extranjeros/homologacion-educacion-superior.html

The Association KOSMOPOLIS offers free advice about the recognition of qualifications acquired in other countries:

KOSMOPOLIS

Alangoeta, 8 (Getxo)
688 605 551

www.kosmopolis.es
kosmopolis@live.com

BASQUE LANGUAGE LEARNING

As in the rest of the Basque Country, in Leioa there are two official languages: Basque and Spanish. To speak Basque is of great help when relating to your neighbours

The Basque Language Service in the Town Council promotes the study and use of the language.

Many people learn Basque in school and many others go to the "Euskaltegis", specialist Basque language centres. In Leioa, there are two "Euskaltegis" for students over the age of 16.

MASTITXU EUSKALTEGIA (MUNICIPAL EUSKALTEGI)



Iparragirre etorbidea, 78
944 640 002

www.euskaltegileioa.com

LEIOAKO LAMIA AEK EUSKALTEGIA



Dr. Luis Bilbao Libano, 8
944 646 063

lamia@aek.eus



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CULTURE, SPORT AND LEISURE

Leioa Town Council has a specific webpage which details all the services and cultural activities that can be enjoyed in the municipality: www.kulturleioa.com

LEIOA CULTURAL CENTRE (KULTUR LEIOA)

Kultur Leioa is a public centre under the auspices of the Department of Culture at Leioa Town Council that promotes, supports and spreads awareness of culture and the creativity that arises from it.

Kultur Leioa has 7,000 metres of space spread over 7 floors, two of which can be used under the 0 quota scheme. Kultur Leioa offers a wide programme of events and services.

On the floor where the Auditorium is located, there are various types of halls in which different types of shows and events are held. There are Rehearsal Rooms and the Ambigú where companies can hold private functions. The Exhibition Room is opposite the entrance to Kultur Leioa. The offices of KZ Gunea, the Basque Language Service and the Department of Programming and Cultural Awareness are also in the Kultur Leioa. The centre has a Conference Room that can be used for press conferences.

The fifth floor is given over entirely to a variety of different workshops that are used throughout the year.

See the events programme at:
www.kulturleioa.com/agenda/

KULTUR LEIOA

Jose Ramon Aketxe Plaza, 11
Tfno.: 946 072 570
infokultur@leioa.net





CULTURE, SPORT AND LEISURE

LIBRARY

The library is spread over two floors in the Kultur Leioa. The Children's and Young Persons' Library can be found on the second floor in which there are different specific sections.

The Library also has on the second floor an area specifically for children aged 0-4 who in the company of an adult get the chance to have their first contact with books.

There is also available to users an archive with newspapers, magazines and comics, a media library and a i-Zone for internet access and for looking up the General Library Catalogue.

Finally, the General Library Section is located on the third floor.

LIBRARY

Opening times:

From Monday to Friday from 9:00 to 20:00.

Jose Ramon Aketxe Plaza, 11 – 2º

Telf. 94 607 25 74

liburutegia@leioa.net

ATERPE LEIOA YOUTH CENTRE

This is a multipurpose premises open to the young people of Leioa which provides play, study, computer, information and hang out... areas.

The study room has space for 50 people. There is also a computer room, a room for association meetings, a youth information service and a sexuality counselling service, *Leihosex*.

Further information about opening times and youth centre activities at:



www.leioa.net/es/vive_la_ciudad/gaztegunea/Aterpe+Leioa+Gaztegunea.html



ATERPE LEIOA YOUTH CENTRE

Aldapabarrena, 2

gazte@leioa.net



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CULTURE, SPORT AND LEISURE

NEIGHBOURHOOD CULTURAL HALLS

Leioa Town Council Department of Culture has four cultural halls in the Pinueta, Txorierri, San Bartolome and Lamiako neighbourhoods, some of which are managed by municipal cultural associations.

This link provides information about the programme of activities in each of these halls:



<http://www.kulturleioa.com/agenda/kulturleioa/auzo-gelak/?lang=es>

LAMIACO CULTURAL HALL

Gabriel Aresti, 3
Tfno.: 944 648 650

SAN BARTOLOMÉ CULTURAL HALL

San Bartolomé, 1
Tfno.: 944 608 952

PINUETA CULTURAL HALL

Maiatzaren Bata, 1
Tfnos.: 944 646 722

TXORIERRI CULTURAL HALL

Txorrieri, 51 bajo
Tfno.: 944 800 357

ASSOCIATIONS

List of associations in Leioa:

www.kulturleioa.com/agenda/actividades/elkartek

SPORT

Leioa has different sports facilities all aiming to encourage sports activities in the municipality.

KANDELAZUBIETA SPORTS CENTRE

Iparragirre etorbidea, 76
Teléfono: 944 648 394

SAKONETA SPORTS CENTRE

Sabino Arana etorbidea, 77
944 008 059 uki.idmleioa@leioa.net

SARRIENA SPORTS FACILITIES

Sarriena auzoa, s/n
Teléfono: 944 915 250

TORRESOLO SPORTS FACILITIES

Eusko Gudariak, s/n
Teléfono: 946 004 475 pinosolokirol@guedan.com

ONDIZ SPORTS PAVILLION

Ondizko plaza, 1

This link provides a list of all the sports clubs and associations in Leioa:

<http://www.leioakiroldegia.net/deporte-en-leioa>

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FURTHER INFORMATION

EMERGENCY TELEPHONE 112

The free telephone number 112 should be called if there is an emergency. In each case, the calls will be referred to the corresponding service: police, ambulance, firefighters, etc.

CITIZEN SAFETY AND ON DUTY COURT

LOCAL POLICE

C/ Elexalde, 1
944 008 021
udaltzaingoa@leioa.net

ERTZAINZA (BASQUE POLICE FORCE)

Camino de, Larrauri-Mendotxe Bidea, 18 (Erandoio)
946 079 076

Aiboa Kalea, 13 (Getxo)
944 063 420

ON DUTY COURT

Los Fueros, 10 (Getxo)
946 023 965

WOMEN: VICTIMS OF GENDER VIOLENCE

Nobody has the right to threaten, insult or hurt you. Not even a close family member has the right to force you to have sexual relations, to humiliate you in public, to control your access to money, or to prevent you from meeting friends and family.

- If you have been assaulted or think an assault might be imminent, you can ask for help from the police or from the courts to protect you.
- If you have already been mistreated or you are afraid, you can also ask the police for help directly or through a person you trust.
- If you have been hurt, go to a health centre. You will be looked after there and you can explain how you were hurt and you can ask for a copy of the medical report that will be very useful to you in the future.
- Even if you have not been injured, you can ask the Town Council Social Services for help. You will receive support from them, they will inform you about your rights and they will help you to extricate yourself from this situation. You will be offered psychological support, legal advice, economic help and temporary accommodation.

Foreign national women who have been recognised as victims of gender violence but who have not had their administrative status regularised, can be granted residence and work authorisation under exceptional circumstances.

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FURTHER INFORMATION

TELEPHONE HELPLINE FOR VICTIMS OF GENDER VIOLENCE



900 840 111

Free of charge, confidential, 24 hours, 7 languages. Emotional support, information and guidance for women who have been victims of gender violence.

ANDRAK (LEIOA WOMEN'S SOCIO-CULTURAL ASSOCIATION)

Provides a service that listens to women who have been victims of gender violence. Contact is by telephone at 688 805 766, from Monday to Friday from 10:00 to 12:00.



ANDRAK

RIGHT TO FREE LEGAL AID

Everyone regardless of their administrative status has the right to access the court system.

The Legal Advice Service (SOJ), with the aim of guaranteeing that everyone can defend their interests in a judicial process even if they cannot afford to pay for it, provides advice and information as to how to obtain free legal aid.

To be eligible for this right to free legal aid, the interested person must demonstrate a lack of economic resources.

LEGAL ADVICE SERVICE (SOJ)

Barroeta Aldamar, 10, Low level (Bilbao)

944 016 712

www.justizia.eus/justicia-gratuita/presencial



FURTHER INFORMATION

RESOURCES FOR DENOUNCING DISCRIMINATORY SITUATIONS

OMBUDSMAN

Deals with complaints about possible discriminatory behaviour by the public administration.

OMBUDSMAN

San Vicente, 81° Edificio Albia (Bilbao)

For prior appointments: 944 234 409

arartekoa@ararteko.eus

www.ararteko.eus



ERABEREAN

Eraberean is a Network under the auspices of the Employment and Social Policy Department of the Basque Government to fight against discrimination on the basis of race, ethnicity, nationality, sexual orientation and identity and gender identity.

Entities that make up the network:

CITE- CC.00: 944 243 424

KALE DOR KAYIKO: 691 674 414

ALDARTE: 944 237 296

ERREZPETUZ: 675 459 3 17

NEVIPEN: 946 526 989

www.eraberean.eus



SOS RACISMO INFORMATION AND COMPLAINTS OFFICE

Assists those who have been victims or witnesses of discriminatory situations based on racism or xenophobia in a private context or by public or private entities.



SOS RACISMO

Av. Lapurdi, 7 – lonja (Bilbao)

944 790 310



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FURTHER INFORMATION

FREE LEGAL ADVICE AND GUIDANCE

A) LEIOA LEGAL ADVICE SERVICE ON FAMILY LAW, GENDER VIOLENCE AND FOREIGN NATIONAL LEGISLATION

This is a legal service providing advice on family law, gender violence and foreign national legislation for those living in Leioa. The service works in conjunction with local social services who refer people for assistance.

Specifically, it includes among other topics the following areas:

- Information and guidance for users of the social services on civil law issues.
- Legal advice on gender violence.
- Legal advice on family law.
- Integrated legal advice for foreign nationals.
- How to deal with the institutions (legal support for managing social welfare benefits, health rights, schooling...)

REQUEST AN APPOINTMENT THROUGH SOCIAL SERVICES (SEE P. 8)

B) AHOLKU SAREA - LEGAL ADVICE SERVICE FOR FOREIGN NATIONALS

The Basque Government provides a legal service for issues concerning foreign nationals, "Aholku Sarea". Its aim is to advise foreign nationals about their administrative status and issues related to the legislation on foreign nationals. It offers information, guidance, advice and referrals to specialised services.

It provides a translation service for the most commonly spoken languages in the Basque Country.

Enquiries can be made by email to: asesoria@euskadi.eus

An in person appointment can also be requested with entities that collaborate with the service:

CRUZ ROJA:

Pza. Chavarri s/n (Getxo)
944 950 229

KOSMOPOLIS:

Alangoeta, 8 (Getxo)
688 605 551

CC.OO CITE:

Uribitarte, 4 (Bilbao)
944 243 424

CARITAS:

94 402 00 99

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LEIOA HURBIL – LEIOA ZABALIK

The Biscay municipality of Leioa is located in Greater Bilbao and forms part of Metropolitan Bilbao. With an extension of 8.6 square kilometres and almost 32,000 inhabitants, the municipality is close to the mouth of the Nervión-Ibaizabal river on its right bank. Getxo and Berango lie to the north, Erandio to the East and South and on the West side, Getxo and the river again.

Leioa is divided into 3 districts: Elexalde, Artatza and Lamiako. It is a municipality that has experienced continuous demographic growth and urban growth that aims to unite its dispersed population among the different neighbourhoods.

CITIZEN INFORMATION SERVICE (SAC)

The headquarters of the Town Council is the Council House which is located in the neighbourhood of Elexalde. Leioa also has a decentralised municipal headquarters located in the Gaztelubide office:

CITY COUNCIL CITIZEN INFORMATION SERVICE (SAC):

B° Elexalde, 1 / 944 008 000

Opening times: From Monday to Friday from 8:30 to 14:30

Sac01@leioa.net

MUNICIPAL OFFICE (SAC) GAZTELUBIDE:

C/Langileria, 202 / 944 646 722

Opening times: From Monday to Friday from 8:30 to 14:30

Sac02@leioa.net

Check holiday opening times (summer, Easter, Christmas)



<http://www.leioa.net/es/ayuntamiento/index/Tu+Ayuntamiento.html>

THE TOWN COUNCIL ONLINE

Municipal website: **www.leioa.net**

The website provides access to an online handbook setting out what the administrative paperwork entails, information concerning the different municipal resources such as (municipal offices, schools, the Basque language, culture, youth, sports facilities and social services):

<https://leioahurbil.leioa.net/es/map>

Leioa Town Council's transparency portal:

<https://leioazabalik.leioa.net/>

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LEIOA HURBIL - LEIOA ZABALIK

TRANSPORT

Due to its proximity to Loiu Airport (7km away) and to Bilbao Port (2km away), Leioa is strategically located. With the Metro and Bizkaibus, Leioa has a variety of public transport options.



BIZKAIBUS ROUTES

- A2151** Las Arenas - Technological Park - Larrabetzu
- A2161** Bizkaia Bridge - University Of The Basque Country UPV/EHU (Artatzagana)
- A3338** La Arena - Muskiz - Barakaldo - Las Arenas
- A3414** Bilbao - Getxo (By Artxanda Tunnel)
- A3471** Getxo - Cruces (By Fadura)
- A3472** Getxo - Cruces (From Las Arenas)
- A3531** Leioa - Urduliz Hospital- Gatika - Mungia

Further information about Bizkaibus routes:
<https://web.bizkaia.eus/es/web/bizkaibus/lineas>

METRO BILBAO:

www.metrobilbao.eus



metro bilbao

LEJOANBUS:

Leioa also has an urban bus service that connects the municipalities' different neighbourhoods. For further information about routes and timetables:

www.lejoanbusa.eus





LELOA



Leioa
UDALA-AYUNTAMIENTO

